

IT Product Management Intern

Your purpose

As an IT Product Management Intern, you will be to support the team in enhancing our business processes and platform functionalities.

A small idea of your daily tasks

- Assist Product Owners with business analysis to identify requirements and improve product features.
- Support Platform Experts in designing and implementing various platforms to enhance user experience.
- Participate in testing activities to ensure products meet quality standards and functional requirements.
- Contribute to User Acceptance Testing (UAT) by gathering feedback from end-users and documenting results.
- Help prepare documentation related to business analysis, platform design, testing processes, and user feedback.

What you have

- **Critical & Analytical Thinking** | Effectively analyze all related information to quickly conclude on sustainable solutions
- **Authentic Communication** | Deliver messages in a clear, compelling, and concise manner, listen actively
- **Togetherness** | Value team's ideas as well as uniqueness
- **Results Orientation** | Be on top of tasks and bring high end, customer-driven results
- **Your authentic self!**

What you bring

- BSc degree (AEI/ ATEI) in Information Technology, Informatics, Computer Science or any related field
- Excellent command of Greek and English language, written & verbal
- MS Office literacy (Especially in Excel)

We care for You

- Hybrid way of Working
- Free lunchbreak in our restaurant
- Free parking
- Fun at work

IT Infrastructure Intern

About the role: We are looking for a motivated **IT Infrastructure Intern** eager to gain hands-on experience in an enterprise environment. As part of our IT team, you will have the opportunity to learn and support key functions related to networks, data centers, system security, and business continuity.

A small idea of your daily tasks

- Assist in shaping and implementing IT infrastructure strategies that support business objectives.
- Support data center operations, ensuring uptime, security, and resource efficiency.
- Collaborate with the team on the design, implementation, and monitoring of network and communication systems.
- Participate in IT infrastructure projects (planning, documentation, testing).
- Gain exposure to business continuity and disaster recovery practices.
- Learn about vendor management processes and service level agreements.
- Contribute to reports on budget tracking and cost optimization.
- Develop understanding of IT security, compliance, and data privacy regulations.

What you have

- **Analytical Thinking** | Extract key information from data, identify & define problems, develop workable solutions
 - Results Orientation | Be on top of tasks and bring high end, customer-driven results
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What you bring

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IT support Intern

Your Purpose

We are looking for a motivated student or recent graduate to join our IT team as an **IT Support Intern**. This internship offers hands-on experience in providing technical support, managing IT assets, and learning about enterprise IT systems. The role will help you develop practical skills while contributing to the smooth operation of IT services across the organization.

A small idea of your daily tasks

Technical Support:

- Assist with first-level support to employees via phone, email, and ticketing systems.
- Help troubleshoot basic hardware, software, and network issues under guidance from the IT team.
- Escalate complex problems to senior IT staff when necessary.

IT Asset Management:

- Support the maintenance and tracking of IT assets, including hardware, software, and licenses.
- Assist with deployment, inventory updates, and disposal of IT equipment.
- Help generate reports on asset usage and lifecycle management.

Identity and Access Management (IAM):

- Assist in user account management and role-based access control.
- Support IAM processes, including onboarding and offboarding of employees.
- Learn to monitor access rights to ensure security compliance.

Printing Solutions:

- Help manage network printers, print servers, and multifunction devices.
- Support troubleshooting of printing issues under supervision.
- Collaborate with internal teams and vendors to optimize printing solutions.

Documentation and Training:

- Create and maintain basic documentation for IT processes and user guides.
- Support the IT team in training users on tools and best practices.

Incident Management & Collaboration:

- Monitor IT incidents and assist in resolving them according to established procedures.
- Participate in IT projects, such as system rollouts or migrations, alongside the IT team.

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IT support Store & Warehouse Intern

Your Purpose

Are you ready to gain hands-on experience in IT support? As an IT Technician Intern, you will assist the IT team in day-to-day operations, gaining practical knowledge of hardware, software, while contributing to the smooth running of the company's technology environment

A small idea of your daily tasks

- Assist in installing, configuring, and maintaining computer systems, servers, printers, and related hardware.
- Support troubleshooting of software and hardware issues under supervision.
- Participate in routine maintenance tasks, such as software updates, backups, and security scans.
- Gain exposure to network management, including routers, switches, and firewalls.
- Provide first-level technical support to end-users with guidance from the IT team.
- Help document technical issues and solutions for internal reference.
- Support user account setup and management of communication tools (email, VoIP).
- Learn about basic cybersecurity practices and system protection.
- Contribute to IT projects, including system upgrades, migrations, and new

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A place where everyone belongs

We strive to be a better place to work where our associates reflect the markets we serve, where their voices are heard and valued, they find purpose in their work, and can grow and contribute to their fullest. We are an equal opportunity employer, and all applicants/employees will receive consideration for employment without regard to race, color, religion, gender, sexual orientation, national origin, disability status, or any other characteristic protected by law.



Certified by Diversity Charter Greece and SHARE Equality Label

AB is recognized as a Top Employer 2025 in **Greece**.

Top Employer Institute: Certified Excellence in Employee Conditions

Start your retail journey and live our values of care, teamwork, humor, integrity and courage.

**All applications are treated with utmost confidentiality*