

Job description

Are you a tech-savvy individual eager to kickstart your career? We're looking for a dynamic and enthusiastic IT Support Intern to join our team for a 6-month internship, with the potential for extension to a full-time position based on performance.

About Us:

We are a forward-thinking company committed to leveraging technology to drive innovation and enhance productivity within the organization. As a leading player in our industry, we prioritize providing top-notch IT support to ensure seamless operations across all departments.

Responsibilities:

- Provide first-line technical support to our team members, resolving hardware and software issues promptly and effectively.
- Assist in setting up and configuring computer hardware, software, systems, networks, printers, and peripherals.
- Troubleshoot and resolve IT-related problems, escalating complex issues to the appropriate channels when necessary.
- Assist in maintaining IT inventory and documentation, ensuring accuracy and completeness.
- Collaborate with team members to identify opportunities for process improvement and efficiency gains.

Requirements:

- Currently pursuing or recently completed a degree in Computer Science, Information Technology, or a related field.
- Basic understanding of computer hardware, software, networks, and troubleshooting techniques.
- Strong problem-solving skills with a proactive and customer-focused mindset.
- Excellent communication and interpersonal skills.
- Ability to work independently and collaboratively in a fast-paced environment.

What You'll Gain:

- Hands-on experience in IT support within a professional environment.

- Exposure to a wide range of technologies and systems.
- Mentorship and guidance from seasoned IT professionals.
- Opportunities for growth and career advancement.

 Duration:

6-month internship, with the possibility of extension to a full-time position.

If you're passionate about technology and eager to learn and grow in a supportive environment, we want to hear from you! Apply now by sending your resume and qualifications for the IT role.