Position: Internship – IT Support

**Company: Logicom Distribution Greece** 

Location: Aspropyrgos, West Attica, Greece

Full Time On-Site Entry-Level

Position number: 1

## **Basic information**

## Job Overview

Logicom is a leading regional Distributor of Technology Solutions and Services covering a wide area in Europe, Middle East, Africa, and Asia. It is a member of the Logicom Group (Logicom Public) which is headquartered in Cyprus and listed on the Cyprus Stock Exchange since 2000.

Applying the highest standards of professionalism, Logicom is an indispensable link in the technology supply chain, facilitating mutually beneficial relationships with leading System Integrators, Service Providers and SMB Resellers.

We are currently looking for a Presales Engineer for Networking solutions. The successful candidate will be responsible for technical Planning and Designing where required, supporting our Partner Eco-system and promote Logicom's product portfolio.

## Responsibilities

- Set up workstations with computers and necessary peripheral devices (routers, printers etc.)
- Check computer hardware (HDD, mouses, keyboards etc.) to ensure functionality
- Install and configure appropriate software and functions according to specifications
- Develop and maintain local networks in ways that optimize performance
- Ensure security and privacy of networks and computer systems
- Provide orientation and guidance to users on how to operate new software and computer equipment
- Organize and schedule upgrades and maintenance without deterring others from completing their work
- Perform troubleshooting to diagnose and resolve problems (repair or replace parts, debugging etc.)
- Maintain records/logs of repairs and fixes and maintenance schedule
- Identify computer or network equipment shortages
- Ensure the good functionality and arrange the maintenance of CCTV, security systems, power generators and back up systems

## Apply method:

m.katsiou@logicom.net

HR Officer Greece & Romania